

Rampurhat College  
2020-21

2.7.1. Student Satisfaction Survey (SSS) on overall institutional performance

This year under the Covid19 pandemic situation, the feedback of this session is collected entirely via online mode through a feedback portal generated by the institution in the college website. Students of final semester provided feedbacks on the institutional curriculum, classes, and on the general conduct of college-administration through a Google Form generated by the college. These feedbacks are then analyzed by the members of the college administration along with a body of non-teaching and teaching staff. Analysis showed that total 744 feedbacks have been received from the students belonging to the Honours and General batch of final semester. Among them 86% of students could attend the online classes without any difficulty while 5% of them could not attend the class for financial reasons, 6% of them did not have internet connection and 3% did not have a smart phone. This analysis shows that the college's drive to reach out to maximum number of students through online mode became successful. Near about 55% of the students are happy with the way syllabus was covered in the online classes. About 49% students think online method of teaching was very effective for understanding of the topic. Almost 55% of the students say that they are inspired by their teachers to go through text books before reading any ready-made note(s). About 58% of students informed they have got adequate help from teachers regarding information on traditional text books, new arrivals, recent research and development in the respective disciplines. However, owing to the Covid19 condition only about 44% student participated in co-curricular activities excellently. Students of each discipline are satisfied the way faculties supplied study materials and communicated with them. About 69% of the students welcomed the institution's student-teacher relationship with a positive note and 59% students felt that they could easily share their personal or academic discomforts with their teachers. 60% of the students are satisfied with the way college administrative office works and helps the students. About 96% of the students are happy with the overall academic performance of the teachers. Almost all students remarked that they experienced a good environment in the institution during their total course duration.



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